On May 30th 2022 Google and Gmail will change the way that third party apps and device connect to the Gmail SMTP services. This means that if you are currently using a Gmail address for your device to send emails from your copier, you will need to implement the following changes to both your device and the sending account.

Less secure app access

To protect your account, apps and devices that use less secure sign-in technology are blocked. To keep your account secure, Google will automatically turn this setting OFF if it's not being used.

On May 30, 2022, this setting will no longer be available. Learn more

⊖ off

>

Google

On May 30, you may lose access to apps that are using less secure sign-in technology

To help keep your account secure, Google will no longer support the use of third-party apps or devices which ask you to sign in to your Google Account using only your username and password. Instead, you'll need to sign in using Sign in with Google or other more secure technologies, like OAuth 2.0. Learn more
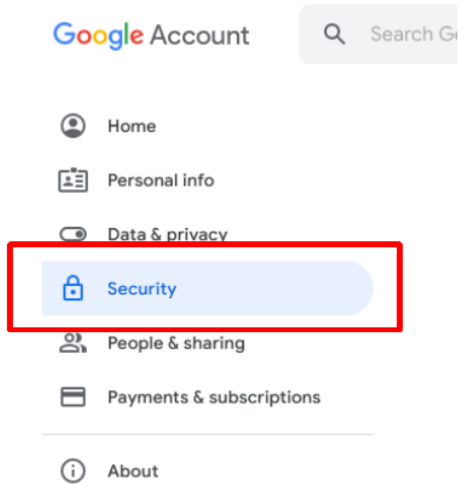
What do you need to do?

Email software, like Outlook 2016 or earlier, has less secure access to your Gmail. Switch to Office 365, Outlook 2019 or newer, or any other email software where you can sign in using Sign in with Google.

[Learn more]

1. Login into the Gmail account that you will be using for the scanning device.
   https://myaccount.google.com/

2. Select Security

3. Under "Signing in to Google," select App Passwords.

4. **You may need to sign in. If you do not have this option, it might be due to one of the below issues:**
   a. 2-Step Verification is not set up for your account.
   b. 2-Step Verification is only set up for security keys.
   c. Your account is through work, school, or another organization.
   d. You turned on Advanced Protection.

Signing in to Google

Password	Last changed Oct 16, 2020	>
2-Step Verification	✓ On	>
App passwords	1 password	>
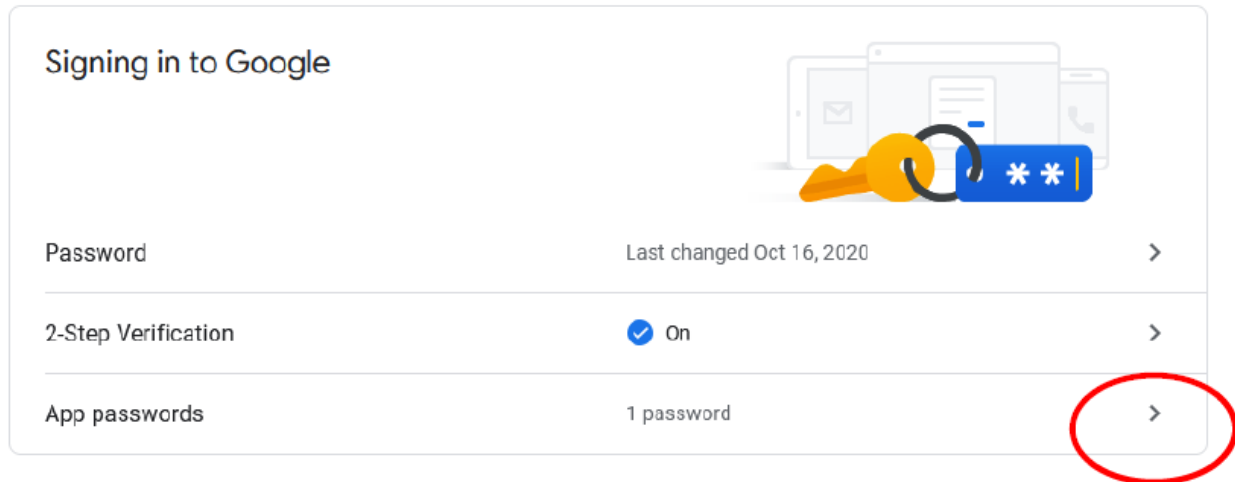
5. At the bottom, choose Select Device and choose "Other".

6. Enter a name for the device and press Generate.

You don't have any app passwords.

Select the app and device you want to generate the app password for.

Kyocera   ✕

GENERATE

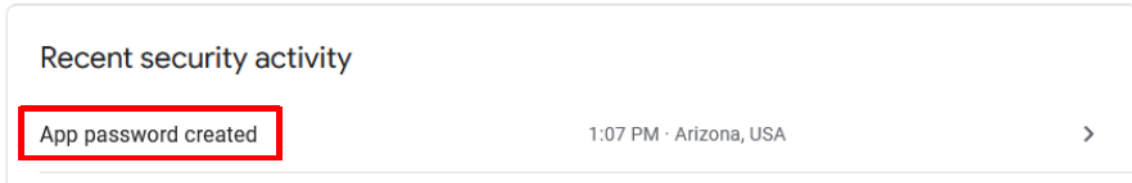7. Copy the Device password shown on your computer. Select done.

Generated app password

Your app password for your device

dzcs bggw kgid qtdo

How to use it

Email
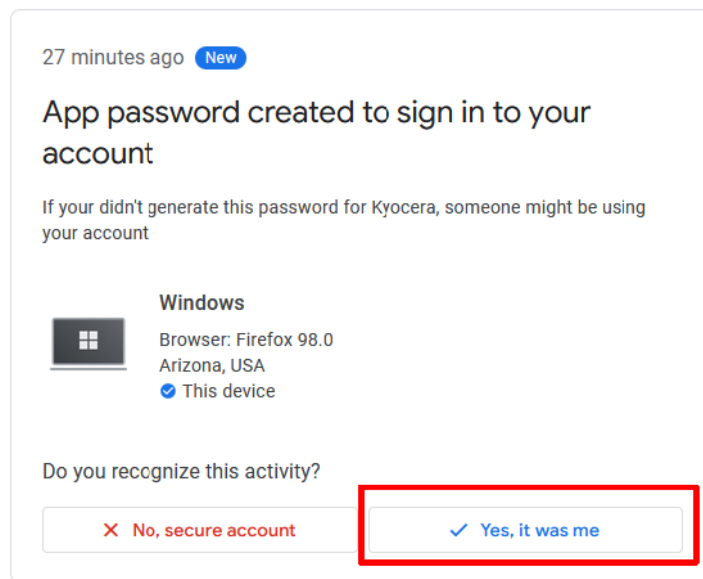
securesally@gmail.com

Password

•••••••••••

Go to the settings for your Google Account in the application or device you are trying to set up. Replace your password with the 16-character password shown above.
Just like your normal password, this app password grants complete access to your Google Account. You won't need to remember it, so don't write it down or share it with anyone.
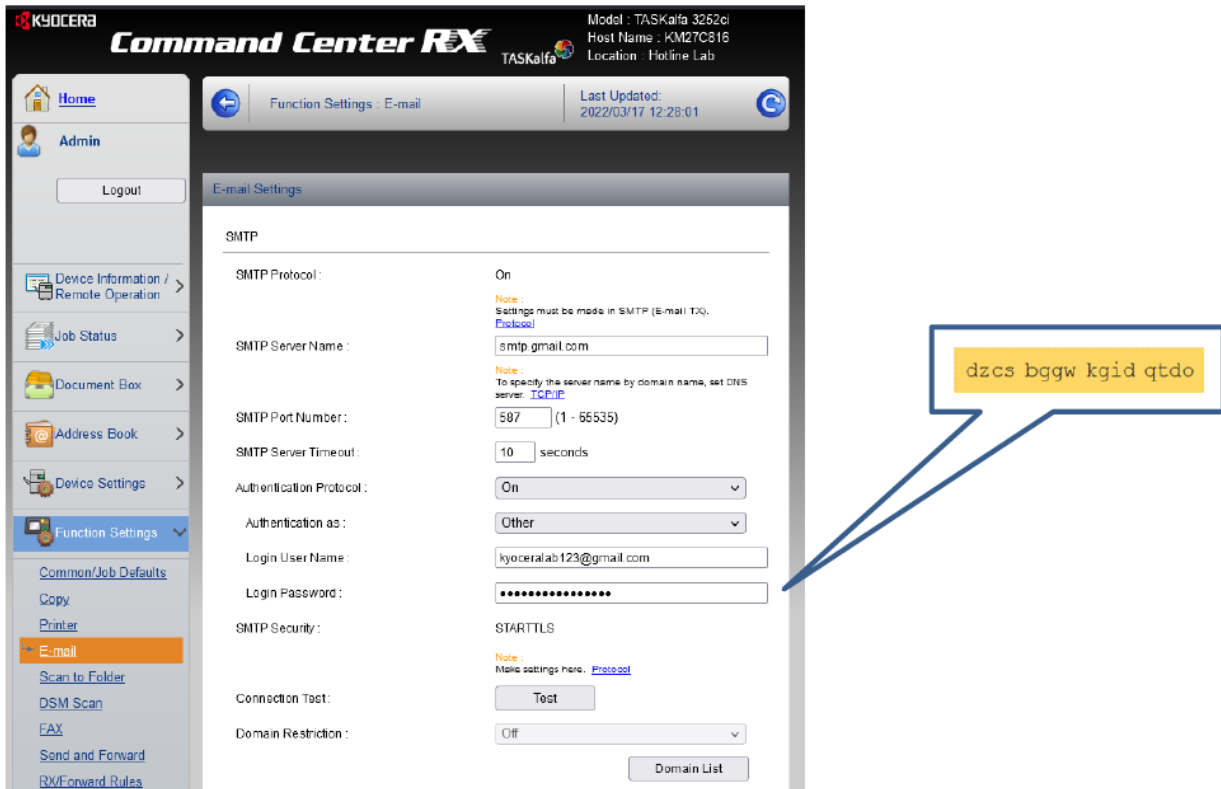
DONE

8. Go back to your google account under Security and select "Recent security activity". Select the recent entry for App password.

Recent security activity

App password created   1:07 PM · Arizona, USA   >

9. Select "Yes, it was me" to confirm change

27 minutes ago New

App password created to sign in to your account

If your didn't generate this password for Kyocera, someone might be using your account

Windows
Browser: Firefox 98.0
Arizona, USA
✓ This device

Do you recognize this activity?

✕ No, secure account   ✓ Yes, it was me

10. Open the Command center webpage, Login and browse to Function Settings > Email.

11. Enter the Device password in the password field. The Username stays the same as Main account.

Recommended Settings for Gmail	
Server name	**SMTP.GMAIL.COM**
Port	**587**
SMTP security	**STARTTLS**

12. Press submit. Once the page refreshes, you can test the connection.

Please call us at 301-840-0050 if you have any questions.